

# Department of Information Resources DBITS Program

For questions or to submit a proposal: [government@mightycitizen.com](mailto:government@mightycitizen.com) | **DIR Contract Number:** DIR-CPO-5003



Mighty Citizen (formerly TradeMark Media) is a certified vendor by the Texas Department of Information Resources (DIR) to provide deliverables-based information technology services (DBITS).

## IMPORTANT DIR WEBSITES:

- Mighty Citizen on the DIR Website (formerly TradeMark Media):  
<https://dir.texas.gov/contracts/dir-tso-4238>
- DIR Cooperative Contracts Program:  
<https://dir.texas.gov/cooperative-contracts>

## Company Description

Mighty Citizen is the branding and digital transformation agency for mission-driven organizations. Using a proven process for branding, marketing, and digital communications, Mighty Citizen helps associations, nonprofits, governments, and universities better connect with their audiences, increase revenue, and improve society. Driven by data and a belief in human-centered design, Mighty Citizen produces measurable results for their diverse portfolio of clients. Learn more at [www.mightycitizen.com](http://www.mightycitizen.com).

## SERVICES OFFERED

- Application Development, Maintenance, and Support
- Technology Upgrade
- Migration and Transformation
- Enterprise Resource Planning (ERP)

## COMMODITY CODES

### 920-02

Access Services, Data

### 920-03

Application Service Provider (ASP), (web based hosted)

### 920-04

Applications Software (For Main Frame Systems)

### 920-07

Applications Software for Microcomputer Systems: Business, Mathematical/Statistical, Medical, Scientific, etc.

### 920-14

Applications Software (For Minicomputer Systems)

### 920-24

Data Conversion Services

### 920-27

E-Commerce Software Development Services

### 920-40

Programming Services, Computer

### 920-44

Risk Management for Software Development

## CONTACTS:

**Rosemary Florez**, *Government Engagement Executive*

**Nick Weynand**, *Founder & CEO*

✉ [government@mightycitizen.com](mailto:government@mightycitizen.com)

☎ 512-960-8057

**MIGHTY CITIZEN**

Washington, DC · Austin, TX

**MIGHTYCITIZEN.COM**

## SERVICES DESCRIPTION

Mighty Citizen provides application development services under DIR's DBITS program.

Application Development is the development of new applications which may be mainframe, server, network-based, web-based or a combination. The requirements for new applications may require interfaces to existing applications.

## HOW TO OBTAIN QUOTES AND PLACE PURCHASE ORDERS

**Contact Name(s):** Nick Weynand or Rosemary Florez

**Address:** 2400 Webberville Rd, Building B, Austin, Texas 78702

**Phone:** (512) 459-7000

**Email:** [government@mightycitizen.com](mailto:government@mightycitizen.com)

*Customers must reference DIR contract number DIR-TSO-4238 when placing Purchase Orders.*

## STATEMENT OF WORK (SOW) INSTRUCTIONS

DBITS requires acceptance of a Statement of Work (SOW) and authorization for payment of milestone tasks. DBITS contracts provide customers flexibility in IT project planning. Customers can customize their Statement of Work according to the level of complexity of the project. Consider the Agile Project Methodology for large-scale complex projects or the Waterfall Methodology for projects where there is assured predictably. For further information regarding DIR's Statement of Work (SOW) process, SOW templates, and access to the SOW portal, find the DIR Statement of Work on the DIR website at <https://dir.texas.gov/cooperative-contracts/deliverables-based-it-services-dbits>.

## COMMODITY CODES, CON'T

### 920-45

Software Maintenance/Support

### 920-46

Software Updating Services

### 920-47

Support Services, Computer  
(Includes Computer Warranties)

### 920-49

Systems/Executive Software,  
Main Frame

### 920-56

Systems/Executive Software,  
Microcomputer

### 920-63

Systems/Executive Software,  
Minicomputer

### 920-64

System Implementation and  
Engineering Services

### 920-65

System Requirements Quality  
Assurance Review

### 920-66

System/Network/Database  
Administration Services

### 920-75

Technical Writing and  
Documentation – IT Services

### 920-76

Testing of Systems Infrastructure  
– Components or Software

### 920-91

Training, Computer Based  
(Software Supported)

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